



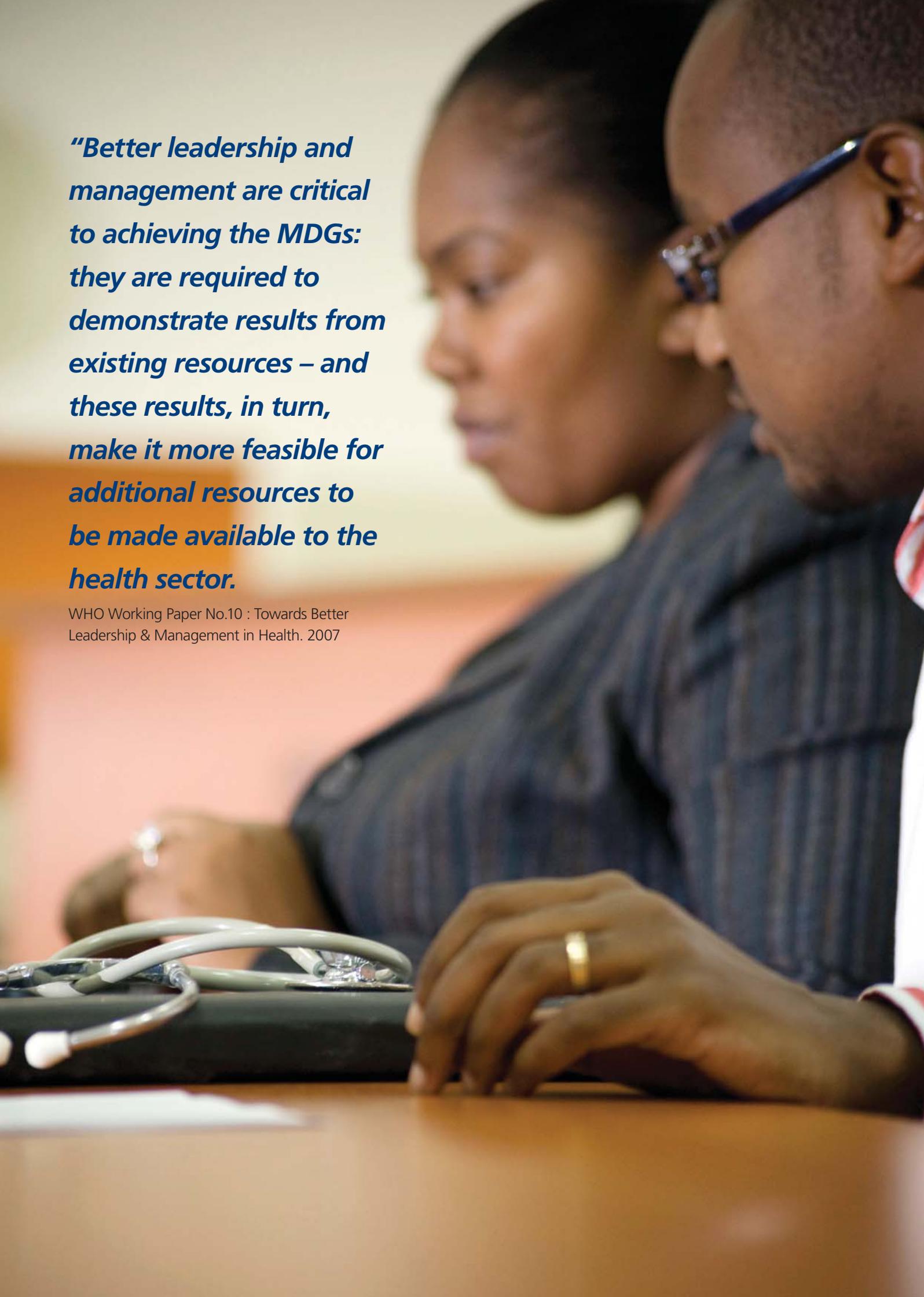
Strathmore Business School



# LEADING HIGH-PERFORMING HEALTHCARE ORGANISATIONS

EXECUTIVE EDUCATION





***“Better leadership and management are critical to achieving the MDGs: they are required to demonstrate results from existing resources – and these results, in turn, make it more feasible for additional resources to be made available to the health sector.*”**

WHO Working Paper No.10 : Towards Better Leadership & Management in Health. 2007

## From the Dean

Dr. Edward Mungai  
Dean  
Strathmore Business School



There is a responsibility and an imperative for those of us who want to take the reins of leadership to conform to best practices in all spheres of any business. In our endeavour to transform leaders in Africa, Strathmore Business School (SBS) realises that healthcare is a sector which has a great impact on people. SBS is privileged to have this opportunity to make a significant impact in transforming leaders involved in healthcare.

Through this program, Leading High-Performing Healthcare Organisations, we will strive to generate a greater demand for advanced and extensive competencies to support healthcare leadership and consequently, challenge the competitiveness of these institutions to help achieve a greater and more efficiently run health system.

SBS is proud to be associated with Management Sciences for Health (MSH), and by use of international & local faculty, case teaching methodology and transformative one-on-one interaction, we will provide a conducive environment and networks which offer long term benefits to healthcare leaders. The overall result greatly impacts on the health of our nation, now and in the future.

## From the Project Director

Karen Caldwell, MPH  
Project Director  
LMS/Kenya



LMS/Kenya (Leadership Management and Sustainability) is pleased to be partnering with the Strathmore Business School to design and deliver the Leading High-Performing Healthcare Organisations course for the top health sector leaders in Kenya and the region. Senior leaders have a critical role to play to ensure that all available resources make a positive impact on the health of the population. Time management, effective and efficient utilisation of resources (human, financial, and other), and mobilising teams to achieve results are some of their challenges that this course will address.

LMS/Kenya, brings to the course the long term international experience of Management Sciences for Health (MSH) in training health managers. Our highly interactive training methodology, which has been proven effective with adult learners in Kenya and around the world, combines well with the SBS's high quality professional training. The result of our partnership is this engaging and results oriented program.

It is our belief that strengthening leadership and management at the highest levels of the health sector will lead to dramatic improvements in the delivery of high quality health care. We hope you will join us in this program and look forward to working alongside you to strengthen health systems for the benefit of the people of Kenya and the region.



## Introduction

The face of healthcare is dynamic and more complex than ever, with technological innovations, new treatments, new laws & regulations, and new types of healthcare service delivery models.

In addition to negotiating the day-to-day demands of a busy and complex organisation, healthcare delivery leaders must also be able to evaluate and understand the impact of different healthcare delivery models and major service delivery programs in specific disease areas.

## Program Objectives and Benefits

This program explores the diverse and complex challenges that confront regional healthcare leaders. You will acquire the skills and frameworks needed to implement new processes, organisational designs, and

leadership strategies within your organisation. This program will enable you to:

- Be in a vantage position to shape healthcare provision in the region in the next decade.
- Capture and implement innovations in order to achieve organisational excellence and improve financial outcomes.
- Evaluate new healthcare delivery models and understand how they could affect your organisation
- Get a unique opportunity to network with industry leaders from both public and private health sector
- Apply best practices in management and healthcare delivery to help your organisation sustain competitive advantage

*This program explores the diverse and complex challenges that confront regional healthcare leaders*



### **Participant Mix**

The program is targeted towards top leadership and senior executives who are responsible for performance and service delivery in the health sector.

### **Program Delivery**

The program is offered in 5 modules in a span of six months. Each module runs for one week, Mon-Fri (8am to 5pm)

**Module 1:** Understanding the Healthcare Environment

**Module 2:** Improving Organisational Performance

**Module 3:** Healthcare System Management

**Module 4:** Managing Healthcare Value Creation

**Module 5:** Getting Ready For What Lies Ahead

### **How to Apply**

Application forms can be downloaded from [www.sbs.ac.ke](http://www.sbs.ac.ke). Completed forms can be returned

by post or e-mail

### **Venue**

Strathmore Business School,  
Madaraka Estate, Nairobi Kenya

The development of this Senior Leadership training for the health sector would not have been possible without our previous experience and lessons learned while delivering the Leadership Development Program in Kenya and the Strathmore Business School (SBS) experience in executive education.

We believe that the senior leadership training will go a long way in building the capacity of the senior health sector leaders thus improved healthcare services.

LMS (Leadership, Management and Sustainability) Kenya and SBS appreciates the contribution of the ministries of health and other stakeholders to this process.

Special thanks go to USAID – Office of Population Health (OPH) for providing the financial support which enabled the development of this training program.

# Why Strathmore Business School?

## **A firm foundation**

Strathmore was started in 1961 as an A-Level College by a group of professionals, who were inspired and encouraged by Saint Josémaría Escrivá, founder of Opus Dei. In 1966 the School of Accountancy opened to train accountants for Kenya, Uganda and Tanzania and in 1991 the university introduced Information Technology Courses. Over the years Strathmore University with a student population of over 5000, has become one of the most respected private universities in the region.

## **A unique Concept**

Think for a moment about our beautiful continent-diverse in people, rich in culture and natural resources and well known for its hospitality. SBS captures these themes in one business concept: Developing Great Business Leaders. This is in perfect harmony with the founding principle of Strathmore University: that of leading society to greater development through service to all people without discrimination.

## **International Character and Participation**

SBS provides its participants with a world-class learning environment, where they can share and reflect on their experiences and develop new ideas that will lead their companies into a new era. Our Advisory Board is composed of top Professors, CEO's and entrepreneurs. The synergy of local and international business participation will build a strong and firm basis for the growth of your business.

## **A Culture of Ethics and Learning**

SBS encourages participants to aim for high ethical standards. We realize that the potential of Africa lies here and we can take Africa forward to a world where commitment and respect for each person form a strong basis for business decisions.

## **Our Spirit**

SBS is founded on the core principles of teaching, learning and research excellence. We have deep appreciation of entrepreneurial freedom, responsibility and integrity.

## **Our Mission**

The SBS mission is to serve society in growing international business management capacity by providing world-class executive business education in a local setting. SBS will transform you and your institution thus enabling you to transform the society in which you operate.

## **Strong Research Basis**

The foundation for all Strathmore Business School programs is provided by international faculty and the research they carry out. SBS works closely with Strathmore Research and Consultancy Company (SRCC), which also undertakes research and maintains links with industries so as to keep our learning at the cutting-edge.

*“Strathmore may soon become the single most important driver of business in Kenya by shaping leadership”*

*Dr. James Mwangi,  
CEO – Equity Bank*



**Strathmore**  
Business School



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**Strathmore University**



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